



Annual Report

2024





Mission

We love people well by empowering them to meet their needs through in-depth case management and wrap-around social services.



Vision

Eliminating systemic multi-generational poverty.



Core Values

- Empowering
- Relationships
- Compassionate- Service
- Diversity



Letter from MEGAN

Dear Friends,

As I reflect on this past year, I'm filled with deep gratitude and awe at what we've accomplished together. Without a doubt, 2024 was a landmark year in our organization's history—a year of bold steps, transformational growth, and faithful provision.

The opening of our new campus in March marked a powerful new chapter. Thanks to the generosity of our donors and the unwavering dedication of our team, we completed our capital campaign, finished construction, and moved into a beautiful, welcoming space that now serves as a hub of hope and healing. The impact of our new campus has been immediate and profound—enabling us to reach more individuals and families than ever before as we walk with them toward lasting transformation.

In 2024, we also launched several new initiatives that will shape the future of our work for years to come. We introduced our Kids Club, providing a safe, enriching environment for children. We welcomed our first Director of Mental Health and began offering comprehensive mental health services to meet one of the most pressing needs in our community. And with the addition of drop-in childcare, more parents are now able to attend classes, meet with case managers, and take essential steps toward long-term stability.

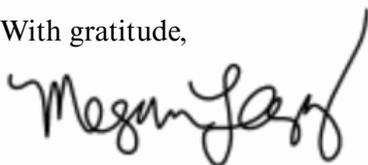
Every renovation, new program, and milestone this year was guided by a singular goal: to help individuals and families become stable—not just in the moment, but for the long haul. We are seeing that goal come to life, and it is because of you.

As we look ahead to 2025, our mission remains focused and ambitious. Whether it's walking alongside families on their path to financial independence, equipping job-seekers for higher-wage employment, offering parenting support, or nurturing spiritual and emotional wellness, our commitment is to the whole person and the whole family. At our Downtown campus, in partnership with First Presbyterian Church, we continue to serve our homeless neighbors with compassion and collaboration—helping to break the cycle of chronic homelessness and support lasting transitions to permanent housing. On the Westside, our partnership with Restore Education is lighting a path forward through GED classes—offering not just education, but hope.

Behind every story of transformation is a network of people who care. From our committed staff and interns to our partners and volunteers—and especially our donors—this work is a reflection of a shared belief in the dignity and potential of every person we serve.

From the bottom of my heart, thank you for investing in the future of families and in the resilient spirit of this community. Your belief in this mission continues to be our catalyst for transformation.

With gratitude,



CEO, SA Hope Center



CELEBRATING TOGETHER

A Milestone Moment: Ribbon Cutting at Westside Campus



Foundations of the Future

May 2024 marked an unforgettable milestone as we gathered to cut the ribbon and officially open our brand-new buildings and beautifully renovated spaces on the Westside Campus! The celebration was more than just a ceremony; it was a joyful reflection of years of planning, hard work, and unwavering community support.



To every donor, team member, board leader, and community champion who stood by our side, thank you from the bottom of our hearts. Your faith in our mission, your time, your generosity, and your belief in what we're building made this moment possible.

These new spaces include new mental health offices, a drop-in Kids Club, an education building with three new classrooms, new administrative offices, and an expanded family assistance center, each designed to serve our community more effectively and compassionately.

This new building will impact countless lives in our community by providing expanded resources, welcoming spaces, and opportunities for growth and connection that will benefit generations to come. Together, we've laid the groundwork for new opportunities, stronger community connections, and a lasting legacy that will continue to inspire for years to come. We are deeply grateful to everyone who played a part in this journey, and we look forward to the many exciting chapters ahead.



OUR LOCATIONS ACROSS SAN ANTONIO

Main Campus

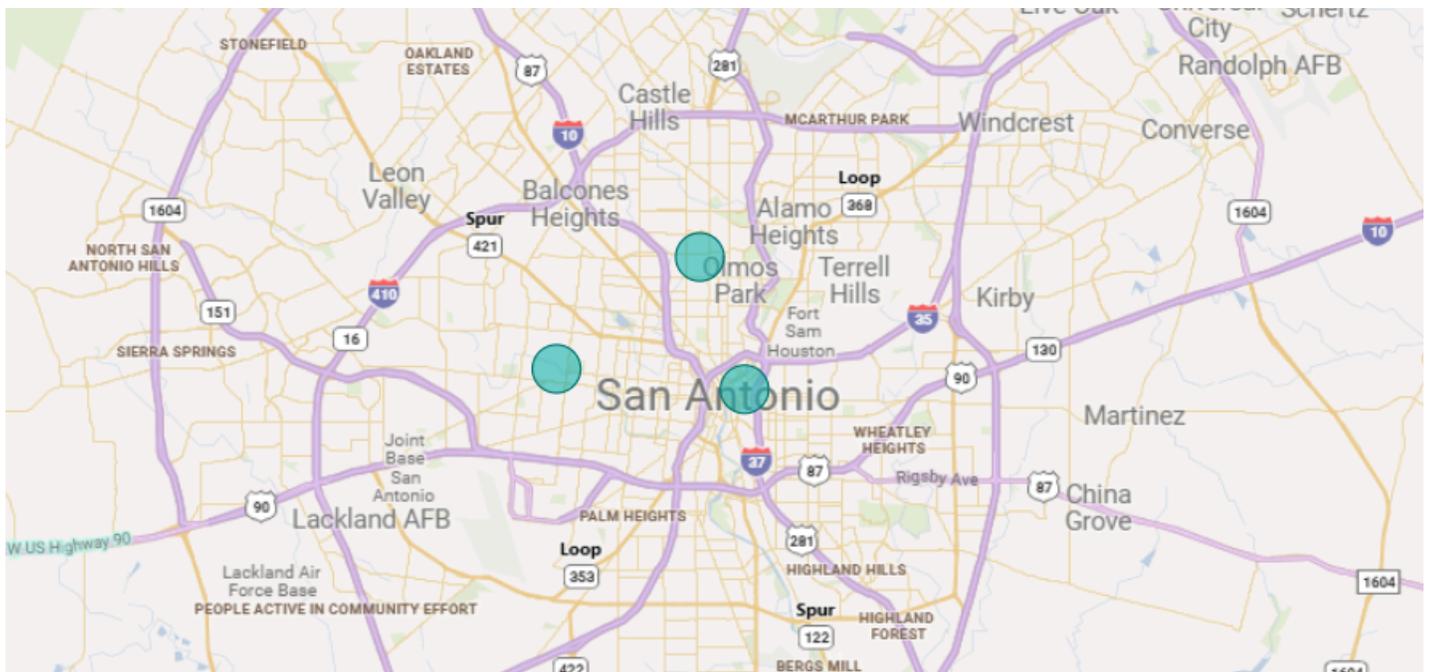
321 N. General McMullen Dr.
San Antonio, TX 78237

KRL at First Presbyterian Church

404 N. Alamo St.
San Antonio, TX 78205

Restore Education

1903 San Pedro Ave.
San Antonio, TX 78212



With the support of our Partners

AWC Centers
Arms of Hope
American Heart Association
Broken Warriors Angels
Cannenta Center
Christian Assistance Ministries
Close to Home
CommunicareSA
CPS Energy
First Presbyterian Church of San Antonio
Good Samaritan Community Services
House of Neighborly Service

Life Restored San Antonio
One By One Ministries
Restore Education
San Antonio Christian Dental Clinic
San Antonio Food Bank
San Antonio Tech Bloc
San Antonio Water System
Spring Creek United Methodist
STCH Ministries
Texas Diaper Bank
United Way of San Antonio and Bexar County
University Health

STORY OF HOPE



BAIRD WITH HIS CASE MANAGER, TRISH

“It was a blessing when I was directed here for help, and I plan to give help to others however I can as well. You are all truly leading by example.”

-BAIRD

BAIRD'S JOURNEY HOME

When Baird first entered our doors, he had just endured a long and challenging journey, having walked from Austin to San Antonio over several days. A US Military Veteran experiencing homelessness and no legal documentation for years, was uncertain if genuine help was available.

However, with the unwavering support of the SA Hope Center team, Baird began to rebuild his life.

“Upon entering our services, Baird expressed that he hadn't had an ID for years and was quite skeptical about receiving one,” Trish, his case manager recounted. “He connected with one of our partners who assisted him in accessing his VA benefits and entering the VA shelter. From that point on, we helped him obtain his ID and continue on his path to stability.”

He received crucial support, including VIA bus passes, clothing, hygiene supplies, his out of state birth certificate, a Texas ID, and his Social Security card. Throughout this journey, it was the kindness he encountered that made a significant impact.

“Yes, always positive,” Baird stated. “I can always feel the love and positivity here. Stellar people!”

“Thank you for all your assistance with everything. It was a blessing to be directed here for help, and I intend to assist others however I can. You are all truly leading by example. God bless you all.”

Today, Baird's life has taken a remarkable turn. He now has a place to call home and is working as an artist, using his talent and creativity as a new pathway forward.

We are privileged to have walked alongside Baird on this chapter of his journey and are inspired by all that lies ahead for him.

PROGRAMS

Case Management and Support Services

Our Bachelor's and Master's trained social work case managers, called Mentors, build trusted relationships with families to set goals and support long-term stability. Using a Self-Sufficiency Matrix, they track progress in key areas like housing, income, childcare, and mental health. We pair this guidance with essential support services, including food, clothing, hygiene products, diapers, ID recovery, and spiritual care for those seeking emotional or faith-based support.

Career Readiness

This program provides ongoing guidance with workforce development to help obtain higher wage jobs and ensure family economic stability in conjunction with case management services. Program includes job fairs, job placement, career coaching

Financial Literacy

A multi-week program that provides guidance on how to create a spending plan that works, manage debt & loans, set savings goals, and prepare for the future, in conjunction with case management.

Mental Health & Wellness

This program provides therapy services for both adults and children, including child-centered play therapy in partnership with HNS. Psychoeducation groups are offered to give the community opportunities to learn more about mental health and develop coping skills. In collaboration with CommuniCareSA, the program supports preventive healthcare by offering free women's health screenings, with plans to expand access to screenings for a broader population. Wellness education classes are also available, following the American Heart Association (AHA) curriculum, to promote overall health and well-being.

Positive Parenting

A 13-week program that strives to overcome trauma and enhance the child-rearing skills of parents so they are better able to foster the optimal development of their children in conjunction with case management.



THE IMPACT OF HOPE

*CELEBRATING THE PROGRESS
AND ACHIEVEMENTS OF THOSE
WE SERVE AND THE
COMMITMENT OF OUR TEAM*



3,972

Households
Served

8,087

Individuals
Served

761

Unhoused
Individuals
Served

154

Veterans
Served

27,077

Services
Provided

274,863

Pounds of Food
Given Out

6,601

Goals
Completed

\$92,340

Given Out Through
Financial Assistance

337

Households
Engaged
in Case
Management

490

Individuals
Received ID
Recovery
Services

58

Individuals
Received
Mental Health
Services

135

Individuals Enrolled in
Financial Literacy,
Positive Parenting,
and/or Career Readiness

37

Individuals
Advanced
Education

65

Individuals
Gained Housing

66

Individuals
Gained
Employment

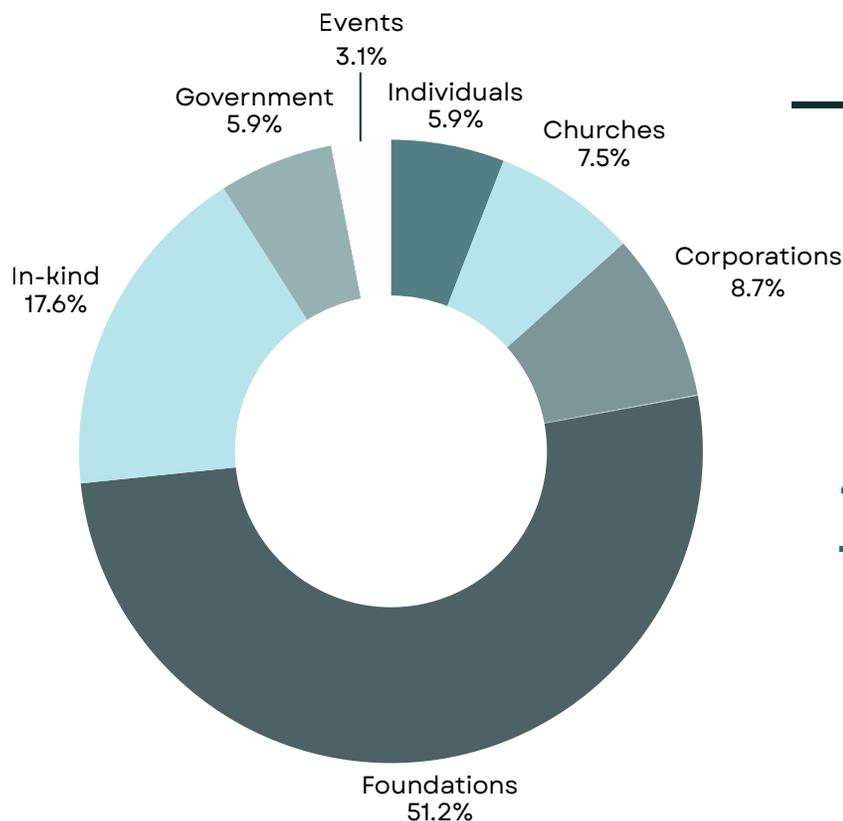
63

Households
Increased
Income

2024

FINANCIAL SUMMARY

REVENUE



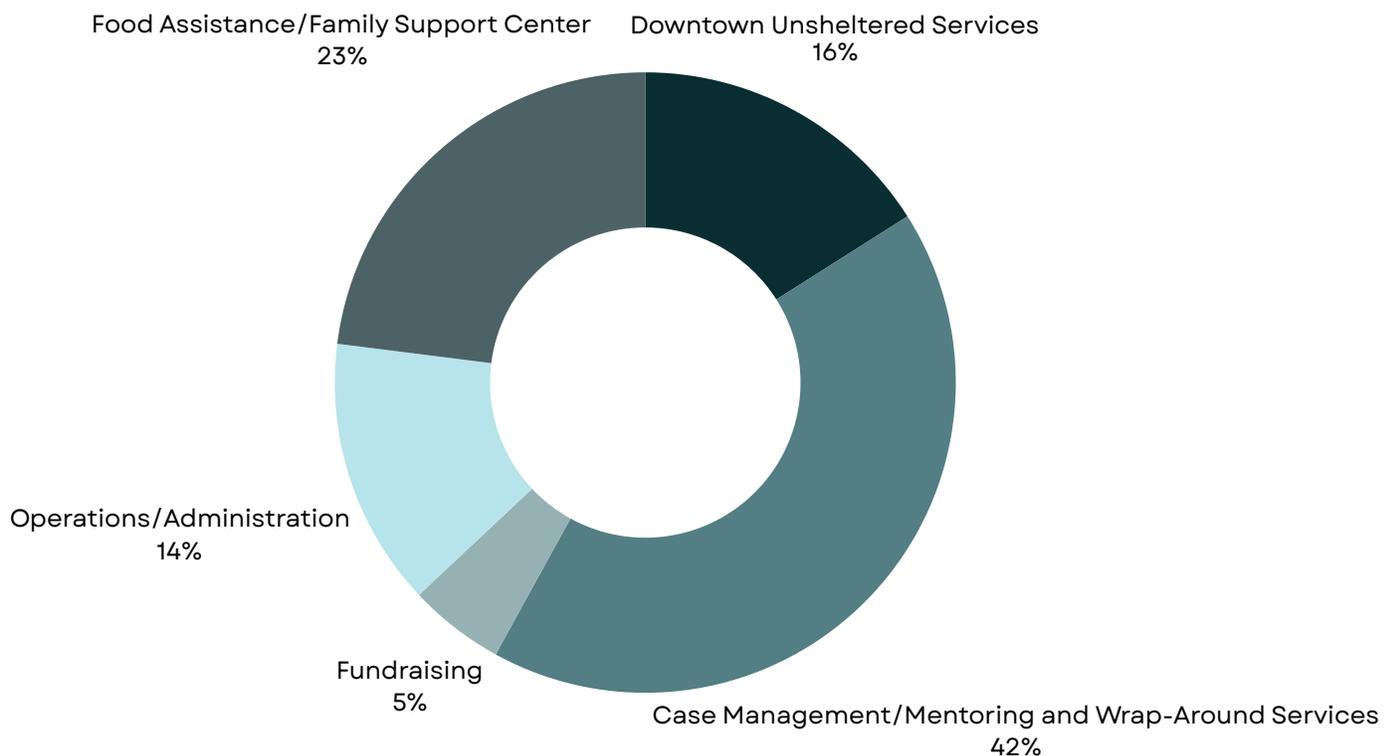
Total Revenue: 4,050,962

Total Expenses: 3,652,337

Fiscal year end: 12/31/24

Thank you to all
of our donors
who make our
mission possible
every day!

EXPENSES



OUR TEAM

BOARD OF DIRECTORS

Kelly Terry, Chair

Bruce Barnard, Vice Chair

Brad Camp, Secretary

Leo Munoz, Treasurer

David Alvarez

Niki Belmares*

Bob Buckley*

Connie Carrington

Chris Harl**

Mark Hernandez**

Dauida Lambert

Michael Perkins**

Al Philippus*

Derek Plantenga

Ken Smith*

Eric Whittington*

*Term ended 12/31/24

**New 2025 Board Member

SA HOPE CENTER LEADERSHIP

Megan Legacy, MPA
Chief Executive Officer

Rita Sandoval, MPA
Chief Operating Officer

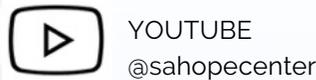
Janiece Cantu, LMSW
Director of Programs

Ana Zendejas, LCSW-S
Director of Mental
Health and Wellness

29 SA Hope Center Employees

21 Student Interns

Connect With Us!



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Volunteer



Thank you for your generosity!



United Way of San Antonio
and Bexar County

